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## **EDUCATION**

Master of Science, Library and Information Studies (MLIS), <u>San Jose State University</u>, San Jose, California. *Expected date of graduation: June 2009*.

Master of Arts, Teaching English to Speakers of Other Languages (MATESOL), <u>Monterey Institute of International Studies</u>, Monterey, California. *Graduated May 1998*.

Bachelor of Science, Business Administration, <u>University of Phoenix</u>, San Ramon, California. *Graduated February 1989*.

Certificate in Digital Photography and Photoshop, New York Institute of Photography. *Completed May 2008*.

## **EDUCATIONAL HIGHLIGHTS**

# Fall 2007

- Participated in an entirely online collaboration to create and populate a data structure using generic software.
- Created an original hierarchical classification scheme with notation system.
- Designed and created a database and user guide complete with pre-coordinate and postcoordinate index fields.

# *Spring* 2008

- Developed cross-browser compatible web pages using XHTML and CSS to structure and present content.
- Subject analysis and classification using LCSH, Dewey, LCC, AACR2 and MARC.

# INFORMATION TECHNOLOGY EXPERIENCE

1998 - present

# Website design and development.

Develop and maintain various personal websites. See www.happytravails.com.

*February* 1987 – *October* 1991

Systems Analyst. Levi Strauss & Company, San Francisco, California.

- Wrote specifications, standards, documentation, system and user testing requirements.
- Designed and implemented training programs for users throughout the US.

#### TEACHING EXPERIENCE

1993 - 2004

Language Lecturer. Language Center, Sultan Qaboos University, Muscat, Sultanate of Oman.

**Teaching Assistant**. Macintosh Lab, <u>Monterey Institute of International Studies</u>, Monterey, California.

**ESL Instructor**. In Monterey, California, Taipei, Taiwan and Toyohashi, Japan.

1984 - 1996

**Administrative Assistant**. Limited-length office assignments (government and business contexts alike), including: City Planning Office, Albuquerque, NM; Mayor's Office, Seaside, California; US Government Building Management, Seattle.

- Brought calm to a variety of office situations, assisting managers and others with short- and mid-term planning, facilitating communications within the office and the public.
- General secretarial: phones, word-processing, spreadsheets.

# October 1997 – June 1998

- Designed and taught intensive business English programs.
- Particular focus typically on interviewing, presentations, giving feedback to subordinates, improving pronunciation and listening skills.
- Assisted clients in becoming more effective and native-like in their writing and speaking, and to better understand American business culture.
- Conducted personalized needs analyses and made program recommendations.

## September 1994 – February 1995

- Designed and taught lesson adult learners using communicative activities, authentic course materials and tests for academic, business and conversational English purposes.
- Taught children and adults at all proficiency levels.

## May 1993 – May 1994

- Designed and implemented English lessons using communicative activities and authentic materials in conversational, academic and TOEFL preparation contexts.
- Taught students aged 13-73 at all proficiency levels.

#### PROFESSIONAL MEMBERSHIPS

Current member of the American Library Association, and the California and New York affiliates.

#### SELECTED PUBLICATIONS

"Challenges to the Online Classroom: Censorship, Wifi and the Trials of a Wired Victim," SJSU *SLIS Descriptor*, September 2007. Article available at: <a href="http://slisgroups.sisu.edu/alasc/newsletters/SLIS">http://slisgroups.sisu.edu/alasc/newsletters/SLIS</a> Descriptor September 2007.pdf

"A Natural Utopia," *Oman Today*, January 2003. Overland travel in Laos.

"<u>Learning Across Cultures</u>," <u>The International Educator</u>, April 2002. Describes a cross-cultural teaching experience for students at Sultan Qaboos University in Muscat, Oman.